



UROLOGY SPECIALISTS

OF MILFORD, LLC

Jeffrey Steinberg, M.D.

2019 STATEMENT OF FINANCIAL POLICY

IMPORTANT HIGHLIGHTS

Recent changes in health insurance plans have required us to update our financial policies. Please read the following information carefully as these updates to our financial policy may impact your future office appointments and procedures and hospital surgical procedures.

I. Urology Specialists of Milford, LLC requires patients to leave a credit card on file at the time of visit.

This policy has become necessary due to a growing number of patient balances that remain unpaid. We use Instamed, the leading Healthcare Payments network, to save your credit or debit card in the office, and to process an overdue payment at a later date or set up a payment plan for you. **If you do not pay your patient responsibility amount or set up a payment plan with the office within 60 days of the date of service, we will charge to your saved credit or debit card this patient responsibility amount.** Please refer to our Credit Card on File Policy sheet for more information.

II. Urology Specialists of Milford, LLC requires your patient responsibility amount to be paid at the time of visit if your saved credit card is declined or if you refuse or are unable to leave a saved credit or debit card on file with us. The amount you will be required to pay will be determined based upon your individual insurance plan and will include any deductibles, co-payments and co-insurance which your insurance carrier indicates that you will owe.

III. Urology Specialists of Milford, LLC requires all prior account balances to be paid at the time of visit.

IV. Urology Specialists of Milford, LLC requires all copays and coinsurance to be collected at the time of visit. Additionally, if you have an outstanding insurance claim that has not yet been adjudicated, we reserve the right to estimate your patient responsibility for that visit and collect payment at your next office visit or prior to your surgery.

V. Urology Specialists of Milford, LLC requires payment arrangements to be made for any patient responsibility amount prior to all Hospital Surgical Procedures. The amount you will be required to pay will be determined based upon your individual insurance plan and will include any deductibles, co-payments and co-insurance which your insurance carrier indicates that you will owe.

VI. Urology Specialists of Milford, LLC requires 24 hours notice for office visit cancellations. We reserve the right to assess a \$50 cancellation fee for any no-show appointment.